Canadian Life and Health Insurance Facts

2017 Edition











Canadian Life and Health Insurance Facts, 2017 Edition presents authoritative, factual information about life and health insurance in Canada.

It is published by the Canadian Life and Health Insurance Association (CLHIA). The CLHIA is a voluntary association whose member companies account for 99% of Canada's life and health insurance business. The industry provides a wide range of financial security products such as life insurance, annuities (including RRSPs, RRIFs and pensions) and supplementary health insurance to over 28 million Canadians. It also holds over \$810 billion of assets in Canada and employs nearly 155,000 Canadians.

The current edition includes information about the life, health and annuity business of all federally registered and provincially incorporated insurance providers in Canada (including the health business of property and casualty insurers), unless stated otherwise. The sources of material for this publication include information from these insurance providers as well as relevant data from government agencies, regulatory bodies, and other associations. Their assistance is acknowledged with thanks.

Wherever possible, figures presented here relate to the Canadian life and health insurance business of companies of all national origins. However, where relevant, the numbers relate only to the worldwide business of Canadian companies.

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In order to simplify the text, we use the letters K, M, B, and T to refer to thousands, millions, billions and trillions, respectively.

Provincial and historical data are available in the appendices.



President's message

Welcome to the 2017 Edition of the CLHIA's Canadian Life and Health Insurance Facts. The Canadian life and health insurance industry is a major contributor to both the lives of Canadians and our economy, and the information contained in this year's Edition continues to bear this out. The industry continues to grow and evolve to better meet the needs of our customers.

The life and health insurance industry provides peace of mind for Canadians by providing them and their loved ones with financial security and access to healthcare when they need it the most. We also play a critical role in helping to build Canada's economy for the future.



The industry's products and services are a key complement to many of the public policy goals set by governments. For example, we manage the large majority of private-sector pension plans in Canada – helping Canadians to effectively plan for and attain their retirement goals. As well, we provide a significant source of financing to help renew and replace Canada's aging infrastructure, whether it be hospitals, roads, bridges, or other crucial infrastructure. As much as we've done already, we are ready and able to invest even more going forward. Finally, the industry continues to supplement Canada's Medicare system by providing access to critical healthcare services like medications or paramedical supports – something that is essential to help keep Canadians healthy and at work.

I hope that you find the 2017 Edition of our "factbook" informative and useful.

Stephen Frank

President & CEO

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Industry profile

Industry at a glance



Protects over 28 million Canadians through a wide range of financial security products

\$88B

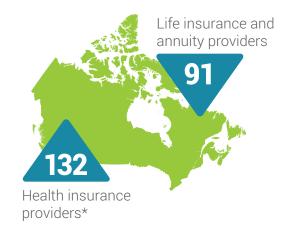


Benefits paid to Canadians in 2016 by the industry, up 4.6% from 2015; **over 90%** of these went to **living policyholders**

154,800

Canadians work in the industry – an increase of over 5,000 from 2015

A **highly competitive** marketplace with 153 insurers protecting consumers with life and health insurance and retirement savings products



* 70 of these are in the life insurance market



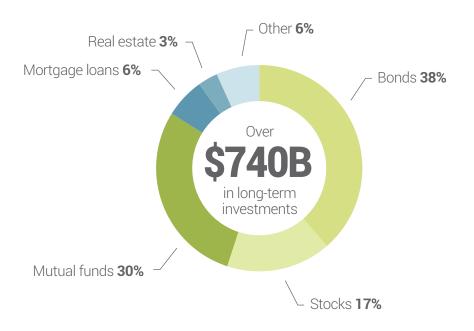
The industry is **well capitalized** (with an average capital ratio* of **233**% — well above the regulatory target of 150%)

* Measured as available capital to regulatory capital required to cover risks



Canadian life insurers
operate in more than 20
countries — 3 Canadian
companies rank among the
top 15 largest life insurers in
the world

Life insurers provide **one of the country's most important sources of long-term capital**, including infrastructure financing





Taxes paid to all levels of government in Canada in 2016

\$55M

Donated to charities, supporting health, education and humanitarian relief in 2016

2016 Industry highlights:

- Benefit payments to Canadians increased to \$88 billion, or nearly \$1.7 billion a week
- Premium revenues in Canada grew to \$106 billion
- Total assets in Canada grew to over \$810 billion, including \$40 billion in infrastructure investments
- Foreign operations of Canadian insurers continued to expand with premium revenues jumping 27.9% to \$86 billion, due to significant growth outside of North America



Canadian marketplace

There are more than 150 life and health insurers operating in Canada (including 37 foreign-owned life insurers) providing a competitive Canadian marketplace with a wide range of financial security products for businesses and individuals. These products include employee benefits and individual plans that provide life and health insurance protection and retirement savings solutions to ensure the financial security of over 28 million Canadians.

Coverage by product line

Life

22 million

Canadians own \$4.5 trillion in life insurance coverage

Health

25 million

Canadians have supplementary health insurance

Retirement

70%

of all private pension plans are managed by the industry

Benefits by product line

The industry paid **\$88 billion**, or **nearly \$1.7 billion a week**, in benefit payments to Canadians in 2016 - an increase of over 50% from 10 years ago.

\$12.0B Life insurance benefits

\$6.9 billion paid as death benefits

\$5.1 billion paid to living policyholders as disability benefits, cash surrenders or dividends

\$32.5B Health insurance benefits

\$11.0 billion for prescription drugs, which accounts for over 35% of Canada's total spending on prescription drugs

\$43.5B Retirement benefits

Annuity payments on employer-sponsored and individual products increased by **63%** over the past decade

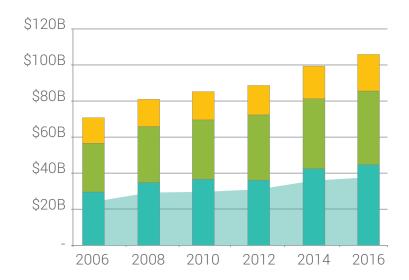
Over 90%

of benefit payments went to **living policyholders**

Premiums

Total premium revenue in Canada rose to \$106 billion in 2016.* Year-over-year growth was led by life insurance, up 9.8%; followed by health insurance, up 2.3%; and annuities (including segregated funds), slightly down 0.8%.





Contributions to the Canadian economy

Life and health insurers play an important and stabilizing role in financial markets, even during unstable economic periods, with their strong market presence as steady providers of long-term capital for businesses and governments. The resilient nature of the business, the industry's conservative balance sheets and strong regulatory capital position, help prevent life insurer failures (the infrequent failures in the past have not resulted in any cost to taxpayers). The industry's contributions to the Canadian economy in 2016 include:

- nearly \$1.7 billion a week in benefit payments to Canadians, helping to reduce the cost of government support programs;
- being a major investor in Canadian financial assets, representing almost 10% of the country's financial assets:
- \$7.3 billion in tax contributions twice the industry's corresponding share of Canadian GDP;
- employing 154,800 Canadians 57,400 full-time employees and 97,400 agents/advisors; and
- extensive and growing foreign operations, creating many well-paying head-office jobs in Canada.

Consumer complaints

Consumers typically resolve their complaints directly with their insurance company. In some cases, the industry's third-party dispute resolution service, the OmbudService for Life & Health Insurance (OLHI), is used to provide free, impartial dispute resolution services for policyholders. OLHI handles around 2,400 consumer complaints a year on average. OLHI also provides consumers with information about life insurance products and services. For more details, visit www.olhi.ca.

Consumer protection

Canadian policyholders are financially protected by Assuris in the unlikely event their life insurance company should fail. Assuris is an independent, not-for-profit organization established and funded by the industry. Insurers are also strictly regulated for solvency by federal and provincial regulators, such as the Office of the Superintendent of Financial Institutions (OSFI) and the Autorité des marchés financiers (AMF). For more details, visit www.assuris.ca.

^{*}Including premium revenues of \$8.4 billion from foreign branches operating in Canada



Lines of business

Life insurance

Canadians buy life insurance for many reasons, but mainly to provide financial protection for their families in the event they die prematurely. Proceeds from a life insurance policy are used to replace income, pay debts, or create or add to an estate.

How life insurance is purchased

Canadians mainly buy life insurance on an "Individual" basis through an agent or advisor. Simpler products sold by direct mail or on-line marketing, while increasing, still only account for 1% of individual premiums.

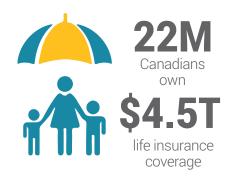
Life insurance is also acquired on a "Group" basis through an employer or as members of an association, and is priced on the risk characteristics of the group as a whole, rather than of the individual consumer.

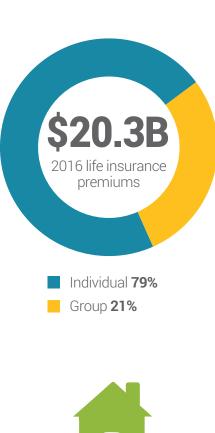
Life insurance protection by insured household and income level

Consumers choose the amount of life insurance they hold based on a number of factors: marital status, desired level of income to support dependents, outstanding mortgages, etc. As a result, life insurance protection closely reflects age and income levels.



- Average protection per insured household
- Median household income
- Median age



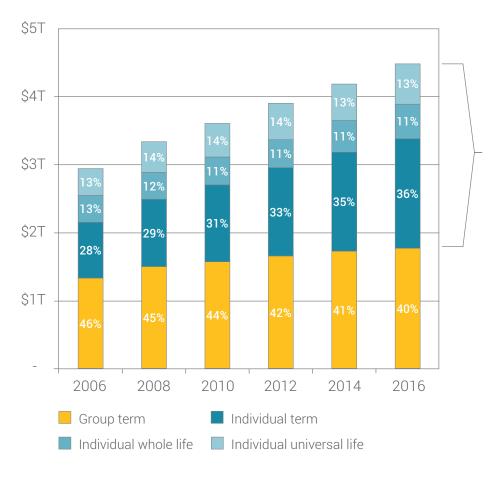




Average protection per insured household, up from \$388,000 in 2015, approximating five times household income

Life insurance protection by product

At the end of 2016, Canadians owned \$4.5 trillion of life insurance protection. There are two basic types of life insurance: permanent and term insurance, with variations on each to meet specific consumer needs.



Individual life insurance has grown faster than group in the past decade, accounting for 60% of the total, up from 54% in 2006. This is mostly driven by growth in individual term life insurance



Term insurance provides cost-effective, temporary coverage over an insured's younger years. Premiums typically increase over time in 5, 10 or 20 year "steps". Term insurance usually provides a right to convert to permanent insurance with the same insurer without further underwriting, providing consumers with the ability to adjust coverage to address long-term needs.



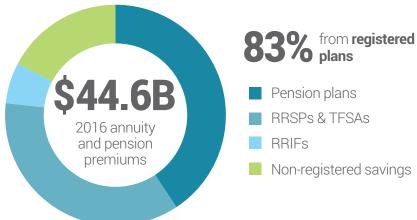
Permanent insurance meets life-long protection needs. In addition to death protection, cash values are accumulated and can be used for financial emergencies, or to supplement retirement income. Premiums can be paid over a set number of years or for life.

Whole life insurance is the traditional form of permanent insurance where the insurer takes on both the risk related to death and the underlying investment risk. Under **Universal life insurance**, consumers select investment options and the insurer assumes the risk related to death.

Retirement solutions

Increasing life spans, the trend away from defined benefit (DB) pensions and lower and more volatile investment returns makes saving for and income security throughout retirement a challenge for Canadians. Annuity products and other innovative solutions offered by life insurers provide an excellent way of meeting retirement needs. There are two stages to an annuity:

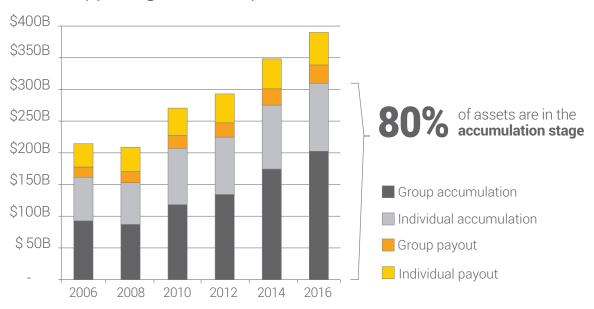
- 1. Accumulating annuities provide a secure investment vehicle for pension plans, RRSPs, TFSAs and non-registered funds during the savings stage.
- 2. Pay-out annuities can provide guaranteed income for life, just like a DB pension. Only life insurers can guarantee income for life.



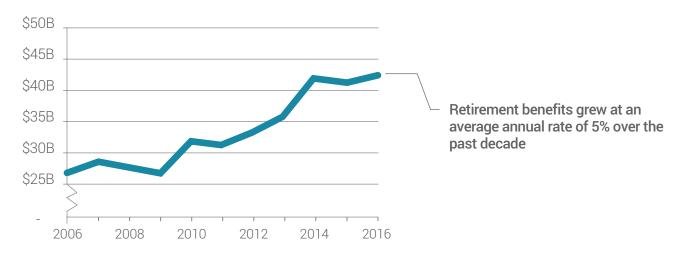


Annuities provide a range of investment options for consumers. Variable annuity products, with benefits linked to the performance of an underlying portfolio of assets, are backed by segregated funds. Younger Canadians continue to focus on wealth accumulation and retirement planning through these market-value-based products.

Assets supporting retirement products

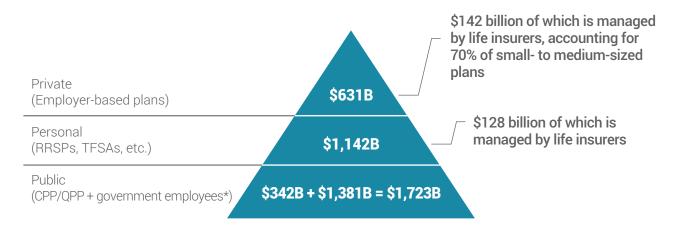


\$43.5B in retirement benefits



Canadian pension landscape

Canada's pension wealth, including all three components noted below, reached \$3.5 trillion at the end of 2015 (according to Statistics Canada *Pension Satellite Account, 2015*). This includes \$631 billion in assets held by about 15,900 private employer-based plans which provide retirement protection for more than 3 million Canadians.



^{*}This includes employees at all levels of government

Innovative solutions



Employers offering DB pensions transferred \$2.6 billion of pension risk (longevity and/or investment) to life insurers in 2016. The trend toward de-risking pension plans is anticipated to accelerate as employers increasingly reduce risk and focus on their core business.



CLHIA continues to work with governments to expand the availability of flexible, low-cost savings options (like Pooled Registered Pension Plans) and secure retirement income opportunities for all Canadians.

Health insurance

Government programs cover basic physician and hospital expenses for all Canadians and provide financial assistance to Canadians who are unable to work because of disability or illness. The majority of Canadians are also protected through extended health care (Ext. health), disability and other insurance provided by insurers.

Protection by coverage type

Ext. health

25MCanadians covered

\$27.5B in premiums

Reimburses a variety of expenses, such as prescription drugs, dental, hospital and medical expenses, not covered by provincial government plans.

Disability

12M Canadians covered

\$9.1B in premiums

Helps replace lost income due to disability (often integrated with Canada/Quebec Pension Plans, Workers' Compensation and Employment Insurance), usually paying around two-thirds of earnings.

Other 20M Canadians covered

\$4.3B in premiums

Includes coverage for accidental death and dismemberment, long-term care and critical illness.

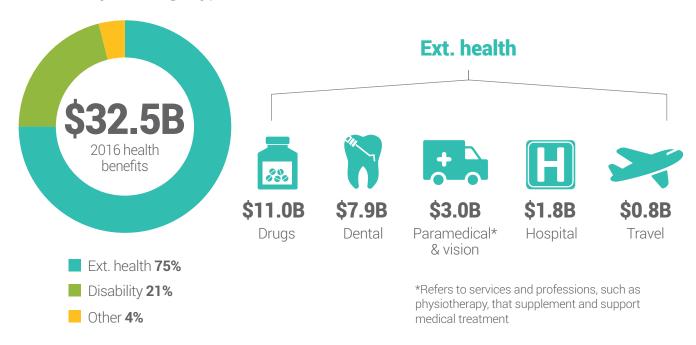
How health insurance is purchased

Most health insurance is purchased through group plans provided by employers, unions or professional associations. Canadians may also supplement government and group protection with individual plans.



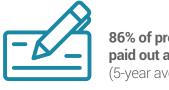


Benefits by coverage type



Cost-effective health insurance protection

The industry pays out 86% of health insurance premiums as benefits to policyholders (this includes funds set aside for future benefits on disability and other longer-term contracts), 8% for operating costs and 3% in federal and provincial taxes. The remaining 3% is the average profit margin.

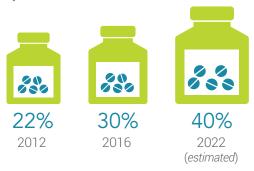


86% of premiums paid out as benefits (5-year average)

Specialty drugs

The development of specialized drugs has also led to a steep rise in drug costs. These specialty drugs, while making up 2% of the total number of claims, accounted for 30% of prescription drug costs in 2016, and the costs are expected to rise further in future years.

The cost of specialty drugs is anticipated to reach 40% of prescription drug costs by 2022*



*Source: *Drug Trend Report*, Express Scripts Canada



Industry in detail

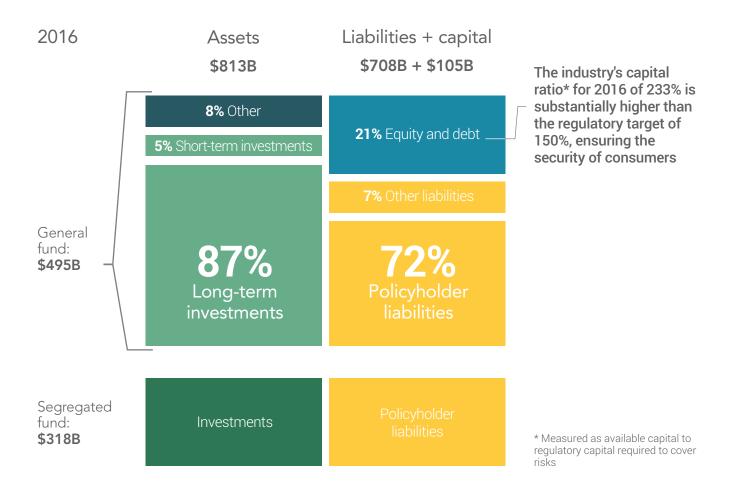
Assets, liabilities and capital

The nature of the industry's business, with its steady flow of premiums from policyholders and predictable benefit payments, enables life and health insurers to securely invest policyholder savings, and put those savings to work as one of the country's most important sources of stable and long-term investment capital. The industry's long-term investments of over \$740 billion help drive economic growth and innovation across Canada, and the earnings from these investments reduce the cost of insurance to Canadians.

Segregated fund investments support segregated fund contracts of life and health insurers, where the investment risk under the contract is retained by policyholders. As a result, total segregated fund assets equal segregated fund liabilities.

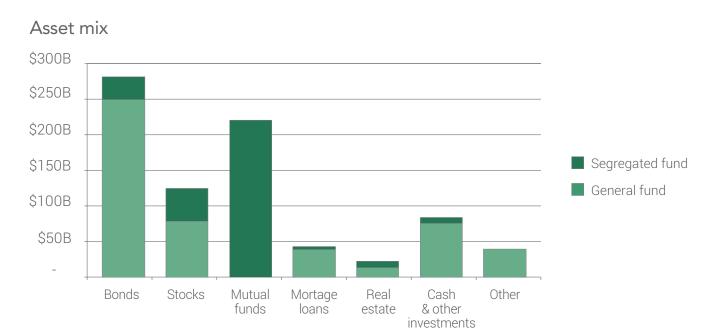
The general fund assets cover the remaining policyholder liabilities, other liabilities and capital. These policyholder liabilities are measured based on insurers' best estimates of their obligations to pay future benefits to policyholders (calculated as the net present value of future benefits, expenses, premiums and investment income) plus a provision for uncertainties for insurance, investment and other risks.

In addition, life and health insurers maintain capital for solvency purposes by retaining profits and by issuing equity and qualifying debt instruments in capital markets.



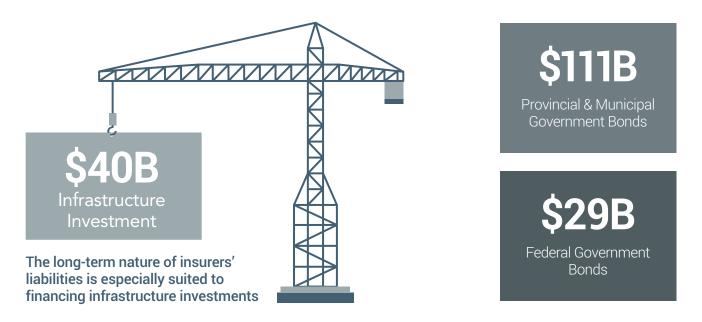
Over the past decade, total general fund assets grew at an average annual rate of 5.9% to \$495 billion, compared to segregated fund assets which grew at an average annual rate of 7.6% to \$318 billion. The popularity of segregated funds has increased relative to general funds, rising from 35% of total assets in 2006 to 39% in 2016.

The mix of investments within general and segregated funds (bonds, stocks, mutual funds, etc.) reflects the nature of the associated insurance contracts.



Investing in the Canadian economy

The industry is one of the largest investors in a variety of key asset classes that support the long-term growth of the economy, and continues to be a major source of financing for all levels of government in Canada – federal, provincial and municipal.



Total tax contributions

Canadian life and health insurers contributed almost \$7.3 billion in taxes to Canadian federal, provincial and local governments in 2016. Of this, \$4 billion was borne by the industry, and a further \$3.3 billion was collected and paid as provincial sales taxes on life and health insurance products and as employees' share of payroll taxes.

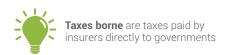
Corporate income taxes (which are based on earnings) accounted for over a quarter of total taxes borne by the industry in 2016. The remainder (about three quarters) is made up of taxes that are not dependent on earnings, such as insurance premium taxes, sales taxes and capital taxes.

Capital tax levied on regulatory capital increases the cost of maintaining or increasing capital that ensures the safety and security of financial institutions and their consumers. Canada is the only major country in the world with a capital tax on financial institutions.

2016 Distribution of total to	ax contributi	ions (\$millio	ns)	
	Federal	Provincial	Total	
Taxes borne				
Corporate income taxes	610	486	1,096	28%
Federal capital taxes	290		290	7%
Insurance premium taxes		1,433	1,433	36%
Payroll taxes (employers')	140	171	311	8%
GST/HST	131	171	302	8%
Investment income taxes	121		121	3%
Property/business taxes	33	379	412	10%
Total taxes borne	1,325	2,640	3,965	100%
Taxes collected				
Sales taxes on premiums		2,332	2,332	
Payroll taxes (employees')	994		994	
Total taxes collected	994	2,332	3,326	
Total tax contributions	2,319	4,972	7,291	



The industry's 2016 total tax contribution to all levels of governments in Canada was **twice** its corresponding share of Canada's GDP





Global footprint

Canadian life and health insurers operate in more than 20 countries and territories around the world. Three Canadian life and health insurers rank among the top 15 of the world's largest life insurers.

Canadian life and health insurers deliver world class sophistication, innovation and service capabilities to customers, in Canada and abroad. The ability of Canadian insurers to do business abroad attests to their strength and international nature, and to the confidence of foreign clients in the soundness of Canadian insurers and in the integrity of the Canadian regulatory regime.



50M

people protected through foreign operations



152,600

people employed in support of foreign operations

Source of premiums

Canada	United States	Asia	Europe	Other*
53.1%	18.7%	11.7%	7.1%	9.4%

* Includes the Caribbean and Latin American countries

Premium growth outside North America

In recent years, Canadian life and health insurers significantly grew their business outside of North America. Premiums outside of North America have more than doubled to \$52 billion over the last 5 years (led by growth in Asia). This represents over a guarter of worldwide premiums of \$183 billion.



Foreign assets

Assets held by Canadian life and health insurers on behalf of foreign policyholders amounted to \$855 billion at the end of 2016, up 42% from 5 years ago.

Appendices



2016 Provincial data

	Z	PE	NS	NB	ОС	NO	MB	SK	AB	BC	Canada*
Canadian marketplace											
People with protection (thousands)	420	110	730	610	7,400	10,900	1,000	006	3,000	3,300	28,000
Weekly benefits paid (\$millions)	20	2	46	36	360	746	22	43	179	192	1,692
Deonle employed by industry	790	088	3 400	3 300	30,800	70 500	7 800	3 800	17100	16,800	154800
			5	0,0	00,00	0,00	000	0,0	00-	000	000,
Number of active insurers											
Life and health insurers	57	22	09	09	89	71	62	62	09	64	79
Not-for-profit health benefit providers	2	2	2	2	က	က	2	က	က	2	∞
Fraternal benefit societies	5	9	7	7	11	12	10	6	11	10	12
Total insurers	64	65	69	69	82	98	74	74	74	92	66
Number of head offices	'	I	1	4	16	69	4	က	2	2	66
Provincial tax contributions ² (\$millions)											
Taxes borne	20	6	51	38	911	1,032	09	22	239	187	2,640
Taxes collected	1	1	1	1	908	1,478	48	1	1	1	2,332
Total tax contributions	20	6	51	38	1,717	2,510	108	22	239	187	4,972

¹ Excludes 54 property and casualty insurers actively providing health coverage ² Canada total excludes federal tax contributions. Please refer to the Total tax contribution section of Canadian Life and Health Insurance Facts, 2017 Edition

Canadian investments ³										
Investments (\$billions)	14	2	20	13	148	296	24	20	06	86
Long-term investments (%)	86	86	86	26	26	26	26	86	86	97
Investments by type (%)										
Corporate securities	33	30	35	36	27	35	25	38	41	33
Mortgage & real estate	5	က	13	7	11	13	10	00	17	17
Mutual funds	31	45	25	29	26	24	30	36	30	26
Provincial bonds	17	14	17	16	22	12	20	6	2	1
Municipal bonds	4	က	4	2	4	4	4	4	4	2
Federal bonds	2	2	2	_	က	2	2	_	_	က
Other	00	က	4	9	7	7	9	4	2	2
Total investments	100	100	100	100	100	100	100	100	100	100

³ Based on CLHIA estimates of direct and indirect Canadian investments

	¥	PE	NS	N	00	NO	MB	SK	AB	BC	Canada*
Benefits (\$millions)											
Life											
Individual	87	32	216	224	1,862	3,593	296	252	926	1,112	8,770
Group	62	11	94	99	738	1,208	233	123	377	309	3,235
Total	149	43	310	290	2,600	4,801	529	375	1,333	1,421	12,005
Health											
Individual	29	00	46	52	370	592	22	83	264	234	1,751
Group (insured)	294	49	344	249	4,721	6,361	416	398	1,533	1,474	15,885
Group (uninsured)	123	49	615	438	1,255	6,727	462	307	2,499	2,376	14,895
Total	446	106	1,005	739	6,346	13,680	933	788	4,296	4,084	32,531
Annuity											
Individual	119	46	388	277	3,751	7,354	533	515	1,403	2,123	16,555
Group	304	54	700	578	6,033	12,947	166	266	2,291	2,345	26,904
Total	423	100	1,088	855	9,784	20,301	1,524	1,081	3,694	4,468	43,459
Total benefits	1,018	249	2,403	1,884	18,730	38,782	2,986	2,244	9,323	9,973	87,995

Life insurance											
People with coverage (thousands)	310	83	580	540	6,400	8,300	740	620	2,100	2,200	22,000
Average coverage in force (\$thousands)											
per individual	173	200	170	156	148	211	222	235	304	256	205
perhousehold	323	366	322	345	333	418	439	440	524	423	404
Average size of new individual policy (\$thousands)	243	298	238	227	271	367	402	369	418	429	348
Individual	26,892	10,038	48,434	46,761	594,703	594,703 1,071,199	85,916	80,710	373,291	370,222	2,722,970
Individual Group	26,892	6,511	48,434 50,059	37,095	357,097	676,729	79,521		259,212	370,222	1,770,884
Total	53,604	16,549	98,493	83,856	951,800	951,800 1,747,928 165,437	165,437	146,422	632,503	572,792	4,493,854
New purchases (face amounts, \$millions)											
Individual	2,530	860	4,315	4,222	54,509	99,324	9,641	8,704	40,009	38,746	263,669
Group	1,207	318	2,650	1,845	19,348	44,124	4,450	3,216	13,897	11,169	102,697
Total	3,737	1,178	6,965	6,067	73,857	143,448	14,091	11,920	53,906	49,915	366,366

	¥	PE	SN	N	00	NO	MB	SK	AB	BC	Canada*
Health insurance											
People with coverage (thousands)											
Extended health care	370	110	650	530	5,700	9,800	860	089	2,900	3,000	25,000
Disability	120	20	280	190	2,600	4,900	410	350	1,600	1,300	12,000
Distribution of benefits paid by coverage type (%)											
Extended health care	74	92	79	78	70	77	77	73	78	74	75
Disability	20	20	17	18	24	20	19	22	19	23	21
Other	9	4	4	4	9	3	4	5	3	3	4
Total	100	100	100	100	100	100	100	100	100	100	100
Premiums (\$millions)											
Life											
Individual	158	62	311	349	3,468	6,427	453	454	1,800	2,433	16,096
Group	74	16	120	92	1,119	1,399	201	170	531	438	4,180
Total	232	78	431	441	4,587	7,826	654	624	2,331	2,871	20,276
Health											
Individual	29	18	94	103	975	1,337	121	161	583	551	4,061
Group (insured)	364	99	474	340	6,133	8,235	639	584	2,152	2,038	21,102
Group (uninsured)	130	51	645	463	1,323	7,109	490	326	2,621	2,497	15,703
Total	553	135	1,213	906	8,431	16,681	1,250	1,071	5,356	5,086	40,866
Annuity											
Individual	26	19	303	258	3,446	5,921	447	462	1,225	2,026	14,232
Group	476	22	533	675	900'6	12,928	669	629	2,604	2,638	30,377
Total	573	74	836	933	12,452	18,849	1,146	1,121	3,829	4,664	44,609
Total premiums	1,358	287	2,480	2,280	25,470	43,356	3,050	2,816	11,516	12,621	105,751

* Canada totals include amounts for territories and amounts for where the location of risk is unavailable.

Historical data

Historical tables report on the business of insurance companies (life and property and casualty), fraternal benefit societies, and not-for-profit health care benefit providers (such as provincial Blue Cross organizations) since 2000. Earlier years include data for insurance companies only.

Life insurance in force by type (millions)

		Coverage		Ž	New purchases	إ
Year	Individual	Group	Total	Individual	Group	Total
1960	\$ 32,128	\$ 14,739	\$ 46,867	\$ 4,576	\$ 1,553	\$ 6,129
1970	62,845	55,977	118,822	9,024	5,223	14,247
1980	177,915	253,279	431,194	37,764	26,036	63,800
1990	559,893	597,502	1,157,395	786,76	58,755	156,692
2000	1,068,471	1,019,446	2,087,917	133,895	109,648	243,543
2006	1,623,876	1,331,659	2,955,535	189,220	88,595	277,815
2007	1,733,133	1,414,887	3,148,020	191,129	90,644	281,773
2008	1,845,782	1,510,154	3,355,936	195,749	111,811	307,560
2009	1,944,269	1,547,722	3,491,991	207,428	105,923	313,351
2010	2,053,840	1,572,720	3,626,560	216,354	115,429	331,783
2011	2,157,720	1,633,015	3,790,735	219,254	116,234	335,488
2012	2,268,916	1,654,470	3,923,386	229,685	93,937	323,622
2013	2,370,425	1,689,450	4,059,875	222,129	119,305	341,434
2014	2,471,899	1,723,593	4,195,492	221,480	96,480	317,960
2015	2,588,964	1,736,855	4,325,819	243,314	88,275	331,589
2016	2,722,970	1,770,884	4,493,854	263,669	102,697	366,366

Amounts above represent total face amounts owned or purchased

Total policy benefits in Canada (millions)

Death	Living		Insured	Uninsured	Total
\$ 196	\$ 291	\$ 75	\$ 129	· •	\$ 691
453	604	260	296		1,613
1,082	1,338	1,620	1,589	46	5,675
2,083	2,488	9,840	4,341	1,644	20,396
3,564	3,395	24,214	9,295	6,172	46,640
4,440	4,172	26,679	12,019	9,914	57,224
4,983	4,734	28,714	12,720	10,683	61,834
5,291	4,759	27,653	13,722	11,244	65,669
5,499	2,007	26,524	14,061	11,741	62,832
5,505	4,369	32,120	14,442	11,995	68,431
5,638	4,474	30,923	14,649	12,367	68,051
5,895	4,222	32,858	15,401	12,736	71,112
6,387	4,547	35,314	16,955	12,971	76,174
6,281	4,822	41,503	17,375	13,542	83,523
6,395	4,712	40,877	17,671	14,511	84,166
6.922	5 083	43.459	17 636	14 895	87 995

¹ Payments to living policyholders: cash surrender values, disability benefits, matured endowments, and policyholder dividends

² Annuity benefits consist of death, surrender, and disability payments, including benefits paid under variable (segregated fund) contracts

³ Benefits paid under uninsured contracts administered by life and health insurance providers

Total premiums in Canada (millions)

	Group ured ²) Total	- \$ 1,144	- 2,290	49 8,369	1,751 25,331	6,496 52,080	10,475 70,809	11,277 78,147	11,886 80,972	12,400 83,898	12,678 85,298	13,057 86,081	13,428 88,671	13,675 92,234	14,287 99,371	15,298 103,381	15,703 105,751
Health	Group Group (insured) (uninsured ²)	\$ 151 \$	315	1,602	4,338	9,185 6,	14,158 10,	15,134	16,215 11,8	16,577 12,	17,255 12,	17,974 13,0	19,297 13,	20,284 13,	20,586 14,	20,784 15,	21,102 15,
	Individual	\$ 40	85	221	029	1,638	2,631	2,753	2,926	3,018	3,152	3,319	3,285	3,685	3,858	3,860	4,061
ر <mark>لا</mark>	Group	\$ 151	311	1,465	4,554	10,185	15,680	18,006	17,947	19,307	19,504	20,524	22,054	24,617	27,921	30,271	30,377
Annuity	Individual	\$ 33	126	1,762	7,299	13,297	13,733	16,390	16,868	17,198	17,022	15,353	14,044	12,730	14,606	14,699	14,232
	Group	\$ 109	325	952	1,879	2,542	3,363	3,478	3,571	3,646	3,707	3,885	4,009	4,215	4,275	4,077	4,180
Life	Individual	099 \$	1,128	2,318	4,840	8,737	10,769	11,109	11,559	11,752	11,980	11,969	12,554	13,028	13,838	14,392	16,096
	Year	1960	1970	1980	1990	2000	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016

¹ Premium deposits to segregated funds are included

² Premium equivalents (benefit payments + administration fees) for uninsured contracts administered by life and health insurance providers

Total assets held in Canada (millions)

\$ 257 \$ * \$ 3,108 \$ 294 \$ 54 \$ * * \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	Bonds	Stocks	Mutual funds	Mortgage loans	Real estate	Cash	Reinsurance assets	Other assets	Total
1,108 * 6,914 737 166 5,814 * 6,914 737 166 5,814 * 16,942 1,862 804 * 14,159 * 46,873 6,716 2,231 * 42,439 37,444 41,323 7,686 16,138 10,333 73,278 85,171 43,008 10,743 16,505 25,598 81,774 94,787 43,747 13,139 13,581 35,102 91,574 94,87 42,998 14,360 19,231 35,037 91,574 129,048 42,748 14,727 16,908 36,166 83,552 127,290 43,148 15,473 18,603 36,506 94,691 19,896 42,484 18,516 19,235 37,703 100,541 164,560 42,381 19,452 17,320 37,434 100,541 164,560 43,643 20,209 19,811 46,927 1	4,064							\$ 579	\$ 8,356
5,814 * 16,942 1,862 804 * 14,159 * 46,873 6,716 2,231 * 42,439 37,444 41,323 7,686 16,138 10,333 73,278 85,171 43,747 10,743 16,505 25,598 81,774 94,787 43,747 13,139 13,581 35,102 71,149 82,569 44,800 14,341 17,327 33,251 97,185 109,645 42,998 14,350 19,231 35,102 91,574 129,048 42,748 14,727 16,908 36,166 83,552 127,290 43,148 15,473 18,603 36,506 94,691 139,896 42,484 18,516 17,320 37,434 100,725 183,533 43,643 20,209 19,811 45,035 114,133 200,221 43,507 21,602 18,775 46,927 124,064 219,806 12,602 18,771 46,927	5,909	1,108	*	6,914	737	166	*	1,156	15,990
14,159 * 46,873 6,716 2,231 * 42,439 37,444 41,323 7,686 16,138 10,333 73,278 85,171 43,008 10,743 16,505 25,598 81,774 94,787 43,747 13,139 13,581 35,102 71,149 82,569 44,800 14,350 19,231 35,037 97,185 109,645 42,998 14,350 19,231 35,037 91,574 129,048 42,748 14,727 16,908 36,166 83,552 127,290 43,148 15,473 18,603 36,506 94,691 139,896 42,484 18,516 19,235 37,703 100,541 164,560 42,361 19,452 17,320 37,434 100,725 183,533 43,643 20,209 19,811 46,927 114,133 200,221 43,507 21,602 18,775 46,927 124,064 21,864 18,571 52,334	17,178	5,814	*	16,942	1,862	804	*	3,645	46,245
42,439 37,444 41,323 7,686 16,138 10,333 73,278 85,171 43,008 10,743 16,505 25,598 81,774 94,787 43,747 13,139 13,581 35,102 71,149 82,569 44,800 14,341 17,327 33,251 97,185 109,645 42,998 14,350 19,231 36,166 91,574 129,048 42,748 14,727 16,908 36,166 83,552 127,290 43,148 15,473 18,603 36,506 94,691 139,896 42,484 18,516 19,235 37,434 100,541 164,560 42,351 19,452 17,320 37,434 114,133 200,221 43,507 21,602 19,811 46,927 124,064 219,806 43,162 22,614 18,571 52,334	51,247	14,159	*	46,873	6,716	2,231	*	9,636	130,862
73,278 85,171 43,008 10,743 16,505 25,598 81,774 94,787 43,747 13,139 13,681 35,102 71,149 82,569 44,800 14,341 17,327 33,251 97,185 109,645 42,998 14,350 19,231 35,037 91,574 129,048 42,748 14,727 16,908 36,166 83,552 127,290 43,148 15,473 18,603 36,506 94,691 139,896 42,484 18,516 19,235 37,434 100,725 183,533 43,643 20,209 19,811 45,035 114,133 200,221 43,162 22,614 18,571 52,334	108,593	42,439	37,444	41,323	7,686	16,138	10,333	17,514	281,470
73,278 85,171 43,008 10,743 16,505 25,598 81,774 94,787 43,747 13,139 13,581 35,102 71,149 82,569 44,800 14,341 17,327 33,251 97,185 109,645 42,998 14,350 19,231 35,037 91,574 129,048 42,748 14,727 16,908 36,166 83,552 127,290 43,148 15,473 18,603 36,506 94,691 139,896 42,484 18,516 19,235 37,434 100,541 164,560 42,351 19,452 17,320 37,434 109,725 183,533 43,643 20,209 19,811 45,035 114,133 200,221 43,507 21,602 18,775 46,927 124,064 219,896 43,162 22,614 18,571 52,334									
81,774 94,787 43,747 13,139 13,581 35,102 71,149 82,569 44,800 14,341 17,327 33,251 97,185 109,645 42,998 14,350 19,231 35,037 91,574 129,048 42,748 14,727 16,908 36,166 83,552 127,290 43,148 15,473 18,603 36,506 94,691 139,896 42,484 18,516 19,235 37,703 100,541 164,560 42,351 19,452 17,320 37,434 109,725 183,533 43,643 20,209 19,811 45,035 114,133 200,221 43,507 21,602 18,775 46,927 124,064 219,896 43,162 22,614 18,571 52,334	153,686	73,278	85,171	43,008	10,743	16,505	25,598	24,455	432,444
71,149 82,569 44,800 14,341 17,327 33,251 97,185 109,645 42,998 14,350 19,231 35,037 91,574 129,048 42,748 14,727 16,908 36,166 83,552 127,290 43,148 15,473 18,603 36,506 94,691 139,896 42,484 18,516 19,235 37,703 100,541 164,560 42,351 19,452 17,320 37,434 109,725 183,533 43,643 20,209 19,811 45,035 114,133 200,221 43,507 21,602 18,775 46,927 124,064 219,896 43,162 22,614 18,571 52,334	164,189	81,774	94,787	43,747	13,139	13,581	35,102	26,548	472,867
97,185 109,645 42,998 14,350 19,231 35,037 91,574 129,048 42,748 14,727 16,908 36,166 83,552 127,290 43,148 15,473 18,603 36,506 94,691 139,896 42,484 18,516 19,235 37,703 100,541 164,560 42,351 19,452 17,320 37,434 109,725 183,533 43,643 20,209 19,811 45,035 114,133 200,221 43,507 21,602 18,775 46,927 124,064 219,896 43,162 22,614 18,571 52,334	156,202	71,149	82,569	44,800	14,341	17,327	33,251	29,899	449,538
91,574 129,048 42,748 14,727 16,908 36,166 83,552 127,290 43,148 15,473 18,603 36,506 94,691 139,896 42,484 18,516 19,235 37,703 100,541 164,560 42,351 19,452 17,320 37,434 109,725 183,533 43,643 20,209 19,811 45,035 114,133 200,221 43,507 21,602 18,775 46,927 124,064 219,896 43,162 22,614 18,571 52,334	169,206	97,185	109,645	42,998	14,350	19,231	35,037	28,152	515,804
83,552 127,290 43,148 15,473 18,603 36,506 94,691 139,896 42,484 18,516 19,235 37,703 100,541 164,560 42,351 19,452 17,320 37,434 109,725 183,533 43,643 20,209 19,811 45,035 114,133 200,221 43,507 21,602 18,775 46,927 124,064 219,896 43,162 22,614 18,571 52,334	195,186	91,574	129,048	42,748	14,727	16,908	36,166	30,420	556,777
83,552 127,290 43,148 15,473 18,603 36,506 94,691 139,896 42,484 18,516 19,235 37,703 100,541 164,560 42,351 19,452 17,320 37,434 109,725 183,533 43,643 20,209 19,811 45,035 114,133 200,221 43,507 21,602 18,775 46,927 124,064 219,896 43,162 22,614 18,571 52,334									
94,691 139,896 42,484 18,516 19,235 37,703 100,541 164,560 42,351 19,452 17,320 37,434 109,725 183,533 43,643 20,209 19,811 45,035 114,133 200,221 43,507 21,602 18,775 46,927 124,064 219,896 43,162 22,614 18,571 52,334	217,688	83,552	127,290	43,148	15,473	18,603	36,506	35,712	577,972
100,541 164,560 42,351 19,452 17,320 37,434 109,725 183,533 43,643 20,209 19,811 45,035 114,133 200,221 43,507 21,602 18,775 46,927 124,064 219,896 43,162 22,614 18,571 52,334	233,199	94,691	139,896	42,484	18,516	19,235	37,703	36,866	622,590
109,725 183,533 43,643 20,209 19,811 45,035 114,133 200,221 43,507 21,602 18,775 46,927 124,064 219,896 43,162 22,614 18,571 52,334	228,542	100,541	164,560	42,351	19,452	17,320	37,434	36,373	646,573
114,133 200,221 43,507 21,602 18,775 46,927 124,064 219,896 43,162 22,614 18,571 52,334	258,995	109,725	183,533	43,643	20,209	19,811	45,035	40,223	721,174
124,064 219,896 43,162 22,614 18,571 52,334	267,962	114,133	200,221	43,507	21,602	18,775	46,927	49,076	762,203
124,064 219,896 43,162 22,614 18,571 52,334									
	280,225	124,064	219,896	43,162	22,614	18,571	52,334	52,649	813,515

Assets in Canada held on behalf of foreign policyholders are excluded

Assets held in general and segregated funds are included

Policy loans are reported under Other Assets

*Data not available

General fund assets held in Canada (millions)

Total	8,354	15,450	39,281	113,858	191,411	279,902	308,986	309,205	341,303	360,347	381,982	407,479	399,645	448,404	470,295	495,212
	\$	15	39	113	191	279	308	309	341	360	381	407	399	448	470	495
Other assets	\$ 578	1,144	3,500	9,128	16,227	23,949	25,175	29,072	27,332	29,459	34,670	35,681	34,857	38,745	47,336	50,614
Reinsurance assets	*	*	*	*	10,333	25,598	35,102	33,251	35,037	36,166	36,506	37,703	37,434	45,035	46,927	52,334
Cash	\$ 54	151	467	1,659	9,419	10,617	7,272	10,847	13,378	11,143	12,329	13,603	11,270	13,156	12,113	12,192
Real estate	\$ 294	737	1,824	5,357	6,067	6,616	7,780	8,471	8,872	9,501	6,983	11,804	12,251	12,500	13,336	13,772
Mortgage loans	\$ 3,108	6,805	15,768	45,508	39,213	39,537	40,383	41,504	40,026	39,534	39,662	38,929	38,590	39,785	39,555	39,132
Stocks	\$ 257	857	2,853	7,898	14,738	37,737	46,757	46,192	65,984	59,897	54,150	62,586	63,070	68,962	73,198	78,567
Bonds	\$ 4,063	5,756	14,869	44,308	95,414	135,848	146,517	139,868	150,674	174,647	194,682	207,173	202,173	230,221	237,830	248,601
Year	1960	1970	1980	1990	2000	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016

*Data not available

Segregated fund assets held in Canada (millions)

153 251 2,309 2,961 6,939 6,261 13,179 27,701 17,672 35,541 17,672 35,017 16,334 24,957 18,532 31,201 20,539 31,677	*	\$ - \$ 109 1,174 1,365 2,110 3,296 3,296 2,972	\$ - 38 1,359 1,619 1,619 5,359 5,359 5,870 5,870	\$ * 15 337 572 6,719 6,309 6,309 6,480	\$ * 12 145 508 1,287 1,373 827	\$ 2 540 6,964 17,004 90,059 152,542 163,881 140,333
		109 1,174 1,365 2,110 3,471 3,364 3,296 2,972	38 1,359 1,619 4,127 5,359 5,870 5,478	337 572 6,719 6,309 6,480 5,853	12 145 508 1,287 506 1,373 827	540 6,964 17,004 90,059 152,542 163,881 140,333
		1,174 1,365 2,110 3,471 3,364 3,296 2,972	38 1,359 1,619 4,127 5,359 5,870 5,870	572 6,719 6,719 6,309 6,480 5,853	145 508 1,287 506 1,373 827	6,964 17,004 90,059 152,542 163,881 140,333
		1,365 2,110 3,471 3,364 3,296 2,972	1,359 1,619 4,127 5,359 5,870 5,478	572 6,719 5,888 6,309 6,480 5,853	508 1,287 506 1,373 827	17,004 90,059 152,542 163,881 140,333
		3,471 3,364 3,296 2,972	1,619 4,127 5,359 5,870 5,478	6,719 5,888 6,309 6,480 5,853	1,287 506 1,373 827	90,059 152,542 163,881 140,333
		3,471 3,364 3,296 2,972	4,127 5,359 5,870 5,478	5,888 6,309 6,480 5,853	506 1,373 827	152,542 163,881 140,333
		3,471 3,364 3,296 2,972	4,127 5,359 5,870 5,478	5,888 6,309 6,480 5,853	506 1,373 827	152,542 163,881 140,333
		3,364 3,296 2,972	5,359 5,870 5,478	6,309 6,480 5,853	1,373	163,881
		3,296 2,972	5,870 5,478	6,480	827	140,333
		2,972	5,478	5,853		
		3214			820	174,501
		t - 7,0	5,226	5,765	196	196,430
	127,290	3,486	5,490	6,274	1,042	195,990
26,026 32,105	139,896	3,555	6,712	5,632	1,185	215,111
26,369 37,471	164,560	3,761	7,201	6,050	1,516	246,928
28,774 40,763	3 183,533	3,858	602'2	6,655	1,478	272,770
30,132 40,935	5 200,221	3,952	8,266	6,662	1,740	291,908
31,624 45,497	7 219,896	4,030	8,842	6,379	2,035	318,303

*Data not available

Worldwide operations of Canadian life and health insurers (millions)

× ×	\$ 1,140 \$ 2,362 9,343 30,670 90,961 145,934 148,463 142,054	\$ 6,081 \$ 11,773 35,663 108,001 254,048 413,694 431,212	Outside Canada ² 2,868 5,100 12,312 48,393 263,358 514,758 482,407 519,180 514,659	\$ 8,949 16,873 47,975 156,394 517,406 928,452 940,497
393 \$ 784 2,720 11,416 49,421 79,196 76,015 71,707 69,981 63,150 63,150			2,868 5,100 12,312 48,393 263,358 514,758 482,407 519,180	115 115 94 94 95
	2,362 9,343 30,670 90,961 45,934 50,984 49,950 48,463	11,773 35,663 108,001 254,048 413,694 458,090	5,100 12,312 48,393 263,358 514,758 482,407 519,180	16,873 47,975 156,394 517,406 928,452 940,497
	9,343 30,670 90,961 45,934 50,984 49,950 48,463	35,663 108,001 254,048 413,694 458,090 431,212	12,312 48,393 263,358 514,758 482,407 519,180	47,975 156,394 517,406 928,452 940,497 950,392
	30,670 90,961 45,934 50,984 49,950 48,463	108,001 254,048 413,694 458,090 431,212	48,393 263,358 514,758 482,407 519,180	156,394 517,406 928,452 940,497 950,392
	90,961 45,934 50,984 49,950 48,463	254,048 413,694 458,090 431,212	263,358 514,758 482,407 519,180	517,406 928,452 940,497 950,392
	45,934 50,984 49,950 48,463	413,694 458,090 431,212	514,758 482,407 519,180 514,659	928,452 940,497 950,392
	45,934 50,984 49,950 48,463 42,054	413,694 458,090 431,212	514,758 482,407 519,180 514,659	928,452 940,497 950,392
	50,984 49,950 48,463 42,054	458,090	482,407 519,180 514,659	940,497
	49,950 48,463 42,054	431,212	519,180	950,392
	48,463 42,054	307 701	514,659	
	42,054	497,490		1,012,155
		534,385	526,369	1,060,754
	133,470	552,488	604,473	1,156,961
	126,677	596,722	606,239	1,202,961
56,319	137,630	622,617	657,571	1,280,188
61,589	150,077	689,839	728,837	1,418,676
67,292	159,833	732,585	867,578	1,600,163
86,038	183,422	782,752	855,481	1,638,233

Excludes Canadian branch operations of foreign insurers

Data are reported in Canadian dollars, unadjusted for foreign exchange fluctuations, which impacts growth comparisons of foreign operations of Canadian life and health insurers over the years

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Premium equivalents for uninsured contracts are excluded prior to 2005

² Subsidiary operations are excluded prior to 2000